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Follow-up on unauthorized access to the CGA online gaming portal

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Follow-up on unauthorized access to the CGA online gaming portal

Willemstad, September 22, 2026

The CGA has noted in the international media that through the publication of some articles, a German security researcher claims to have accessed the CGA online portal unauthorized and extracted data about Curacao operators and CGA internal documents. The CGA confirms that this is consistent with its internal investigation that led to the previous publication of September 17, 2026. The CGA considers this as a serious breach under Curacao law, is unacceptable and will pursue reporting of this event to the relevant Authorities.

The CGA is able to set out the following:
Access was obtained through the customer-facing part of the licensing portal, using an account registered in December 2025 under a false identity. The researcher unlawfully used a variant of the name of a real person combined with an existing company in the Curacao Chamber of Commerce registry. Access continued from December 2025 until September 2026, when it was identified and ended.

The full extent of the material obtained has not yet been established. The CGA will not repeat figures it cannot verify and will state what was taken once the investigation supports it.

In the meantime, the CGA has strengthened the security of its online gaming portal and has implemented several measures since September 17, 2026 in both the back office and the customer interface. Online gaming operators have also been informed about the changes at their end and urged to implement them as soon as possible. Software security upgrades have also been implemented.

The CGA reiterates that since the start of the Curacao online gaming reform in 2024 it has followed robust internal procedures in performing due diligence of its applicants. This process involved the evaluation of submitted documents from operators and follow up on any questions the CGA may have in order to form its opinion on the granting of a license. This does not mean that there were still some pending matters to address by the licensed operators and followed up accordingly by the CGA. The CGA does not find it prudent to draw conclusions on its licensing process by looking at separate documents and not considering the whole context of the particular applications.

The CGA recognizes the concern that this incident has caused and is treating this matter with utmost priority. The CGA will provide further information as the investigation progresses.